

2020 Report to the Community



Thank you for your support in helping us achieve the transformational goals outlined in our strategic plan, and our vision as a family-centered, mission-driven organization.

As an organization focused on supporting children, teens, young adults and their families who are grieving, 2020 provided significant challenges. When we're grieving, everything can feel hard and unfamiliar. Add in the pandemic and how it's altering daily routines, and ability to gather with others, and things can feel extremely overwhelming.

From the onset of stay-at-home mandates and other restrictions, we sought to find creative and helpful ways to support families already impacted by grief, as well as the thousands more who would experience the death of a family member due to COVID-19.

Through 2020, we continued to support the more than 1,000 people who were in our program when the pandemic began, while also welcoming new families to virtual groups. To date, nearly 600 individuals have accessed virtual support groups online. Our grief support trainings and community support services have reached more than 5,000 people since March 2020.

Despite challenges, Dougy Center continues to connect communities worldwide, to develop relevant tip sheets, podcasts, and resources to support families who are grieving or facing a family member's death during the pandemic, and to meet the needs of every call, email, and request for help we receive.

Since pivoting to virtual support groups, we have also seen a few unexpected benefits. For example, our Pathways program for families with a member who is living with an advanced serious illness saw stronger attendance from the family member who is ill for the simple reason that they did not need to leave the house to attend and they could remain comfortable.

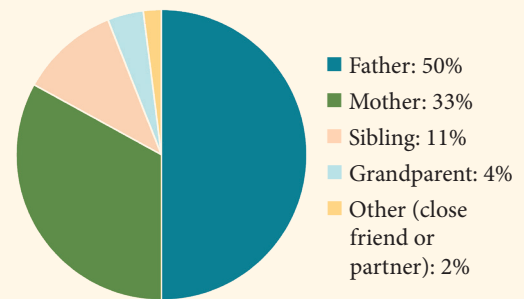
And there has been other good news. Dougy Center was once again ranked in *Oregon Business* magazine's 100 Best Nonprofits to work for in Oregon listing. *Oregon Business* also named Dougy Center as a 100 Best Green Workspace in Oregon. And we are one of *Portland Business Journal's* Most Admired Non-Profits. Thanks to a generous grant from the New York Life Foundation, Dougy Center also worked through most of 2020 to develop a new website, which launched in January 2021. The new site is a grief-informed,

helpful, accessible and easy-to-use resource for all ages. Those who are grieving, as well as professionals and supporters of grievers, can find hundreds of activities, articles, tip sheets, podcasts, and more, at absolutely no cost. The site can also assist users in finding peer grief support programs in their communities.

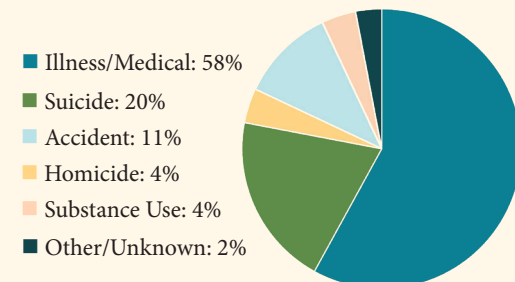
Your generous and ongoing support truly makes this possible. Thank you for the impact you are making on the lives of children, teens, young adults, and their families who are grieving.

Grief Support Groups in 2020

Person Who Died:



Cause of Death:



2020 Financial Report*

Support & Revenue Sources:

Contributions	\$974,268
Special Events (Net)	584,917
Training & Bookstore (Net)	62,561
Other Income	10,178
Nonoperating Revenue	357,675

Total Operational Support & Revenue **\$1,989,599**

Expenses:

Program Services	\$1,610,169
Management & General	177,168
Fundraising	364,882

Total Expenses **\$2,152,219**

*For the Fiscal Year ending June 30, 2020

Independent audit by Hoffman, Stewart & Schmidt, P.C.

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Cheryl Roberts <i>Program Assistant</i>
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